

Did you know?

It takes 30 volunteers to bake, cook, prepare, pack & serve food to your children each month!

All we ask is 3 hours of your time from 8.45am to 11.45am one day a month.

We are open Wednesday, Thursday & Friday for 1st Break Only

No skills required, you can learn as you go, bring a friend.

Please contact Mel Crowhurst jhsstuckshop@gmail.com if you would like to join the team.



Did you know?

We have 50 items on the menu to choose from.

<u>Plus</u> 11 Weekly Specials!

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Did you know?

We use Flexischools.com as our online ordering system. You can place an order the morning of, day, week, even month ahead. You can set up a recurring order for the whole term!

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Flexischools – How it Works

Step 1: Register

Go to <u>flexischools.com.au</u> from your computer or mobile device. Login or register for an account and add your students to get started. There is now a Flexischools App.

Step 2: Top-up



Top-up your account using VISA, MasterCard, PayPal or by direct deposit. We recommend topping up your account by \$20. We'll email you a reminder when your account is running low.

To ensure that your student always has funds available, we recommend setting an automatic top-up from your credit card. You choose what the trigger amount will be and also how much it will top-up by each time. For example: You can choose to set your account to automatically top-up by \$20 whenever the balance is below \$10.

Step 3: Order and Pay

Order from the range of school services which include Tuckshop, Special Food Days, Uniform shop, Events and fundraisers.

Step 4: Review or Edit

For tuckshop orders: Your order is now shown on the first screen along with your students, you will also receive an email confirmation. You can view, change or cancel the orders at a later time, by logging in again. You can also create a repeating



order out of an existing order, so you never need to remember tuckshop day again!

For other orders: You will receive an email confirmation or E-Ticket of your order.

How do I register for a Flexischools account?

You can register by following these steps:

- You can access the service at www.flexischools.com.au
- Submit your email address to create an account.
- Go to your Inbox and open the registration email from Flexischools.
- Click on the link provided (or copy and paste the link in a new internet browser window).
- Follow the registration process, creating a new unique username, password and completing your personal details.



Add users to your account. This could be your students or yourself if you are a staff member, Alumni or friend of the school.

Helpful Hints: If you have a Senior Student and you would like them to be able to login to see their balance or place online orders for the canteen, please enter their email address during the setup process and they will be sent a registration email.

Can I repeat my child's order so that they receive the same every week?

Yes. If your child likes the same order every week you can turn your one-off order into a weekly recurring order. Once you have placed the order you will see three options below the order - use the second option to turn your order into a weekly order.

This is made easier if you also setup automatic top-ups.

Please note, as many canteens regularly change their menu they close off their recurring orders over the school holidays, so you may need to replace these orders each term.



I would prefer to pay for each purchase separately rather than maintain a balance in my account, can I do this?

Yes you can. You can pay with your credit card (and/or PayPal) immediately when you place an order. If you use the service regularly this may not be the most cost-effective way of using Flexischools.

How do I cancel an order?

Please log onto your account, if you are on the full 'desktop' site you can click the "cancel" button towards the lower right corner of your order below your student's profile; if you are using the 'mobile' site you will need to "view open orders" then click the grey arrow pointing towards the right, you can then click the option to "cancel order". Either way, your order will be cancelled, and your funds will return to your account and show as a positive balance.

If either of these options are not available and the button is not 'live', this means the order has already been downloaded to your school and you will need to phone your school to request the order be cancelled.