

UNIFORM SHOP FAQ'S

Where is the uniform shop located?

The uniform shop can be found in the old hall opposite the admin building. Please be careful not to walk through the carpark.

Open Hours

We are open Monday 8:15am – 9:15am, Wednesday 2:30 – 3:30pm and Friday 8.15am – 9:15am. However you can order any time via [Flexischools](#). We open for specialty days throughout the year and the week prior to school starting. Please keep an eye on the school newsletter for additional details.

How do I order uniforms?

Uniforms can be tried on in store. Orders can be placed in person or online via [Flexischools](#). Uniforms can then be collected from the uniform shop, delivered to the office or delivered to your child's classroom once they are ready.

How many uniforms should I get for my Primary School New Starter?

Time, budget and how many kids per family all come into consideration when purchasing uniforms. Most children at Jamboree Heights have two sports shirts and a formal uniform for school photos and excursions. However, it will all depend on your personal circumstances. If you are able to wash regularly two uniforms maybe enough, however if you wash once a week, you may need up to 5 uniforms.

It really does depend on each individual family to determine how many times you can wash and dry uniforms during the week. Determine your budget, as uniforms can get prices, especially if you have a few children attending school, in this case it's good to look through your schools 2nd hand stock.

My personal routine:

Monday – Wear shirt 1

Tuesday – Wear shirt 2

Wednesday – Wear shirt 3, wash and dry shirt 1 and 2

Thursday – Wear shirt 1

Friday – Wear shirt 2

Saturday – Wash shirt 1, 2 and 3. Wash all socks.

My Child starts in January when should I order to ensure I get uniforms in time?

During Prep orientation day the uniform shop will be open for sizing and buying. You are also welcome to come in anytime we are open up until the end of the year. We recommend purchasing prior to the end of year as the week before school is very hectic and your prep child is unlikely to grow out of their uniforms over the holidays. We are also more than happy to exchange items if they are unwashed and unworn.

What size do I need to allow for growing room?

We recommend going at least one size bigger than you think you need. However, each child is built differently and we would suggest coming in and trying on the uniforms and asking our convenor or her dedicated team of volunteers to help you out.

Do I have to buy all of my uniforms from the Uniform shop?

Our polo and check uniforms can only be purchased through the uniform shop or second hand from other parents. However, while we sell an excellent range of high quality shorts, skorts and collots you do not have to buy them from the uniform shop. You can purchase these from any retailer you prefer. Often January is the best time to do this as most places will have back to school specials.

What shoes can my child wear?

Shoes are a personal choice between you and your child. However, they do have to be predominantly black and fully enclosed. Personally due to the amount of playing and running around younger children do, I recommend black runners rather than leathers.

Guarantees and Exchanges

Our school bags carry a life time guarantee on the zips and seams. If you have any problems please return the bag to our Uniform shop and they will sort it all out. If you have a uniform item that hasn't been worn or washed and still has the tags attached we are more than happy to swap it for a different size or item of the same value.

What is RagTagd?

RagTagd is an electronic tracking system that we have installed in all of our new jumpers to help keep track when they are lost. We also sell the tags separately so you can attach them

to your shirts, hats and any other items you think may get misplaced. For further details click our lost property information link.

How to activate RagTag?

Simply send a single SMS with your tag's unique code (e.g. "MY1T4G") to our number: 0458 899 000. You'll receive an automated response to confirm activation. The tags can be reallocated to a new family upon sale or donation of the item.

I need to order for more than 1 child

No problems. Simply follow the instructions in Flexischools, or on the paper order form, either order them all via a single child, or under each child's name in your account, and they will be able to be collected under that child's name.

How long will my order take? How can I receive it?

Orders can be collected within one week of ordering. Typically orders are completed every day we are open and delivered to the classroom, are ready in the uniform shop or delivered to the office, depending on which location you selected. However, we do ask that you allow up to a week so we can ensure they arrive when you need them. You can also purchase directly from the uniform shop if you are in urgent need of an item and provided we have it in stock can take it then and there.

Best way to look after uniforms

Please follow the instructions on the garments. We do recommend drying them in the shade inside out to help prevent unnecessary fading. We also recommend hanging them up directly on a coat hanger to save some time and to make ironing easier.

What to do with my second hand uniforms?

If you have second hand uniforms, please hand these into the uniform shop. We have a large number of families who are seeking second hand uniforms, particularly in our upper school. We ask that each family do a search and donate anything they no longer need at the end of the school year ready for families in January.

How to buy second hand uniforms?

Please ask the uniform shop team what they currently have available and they will be able to guide you.